

TRAVCRM  
**INBOUND**

# Specially designed for Inbound Travel

Powered by



IT | Training | Consulting







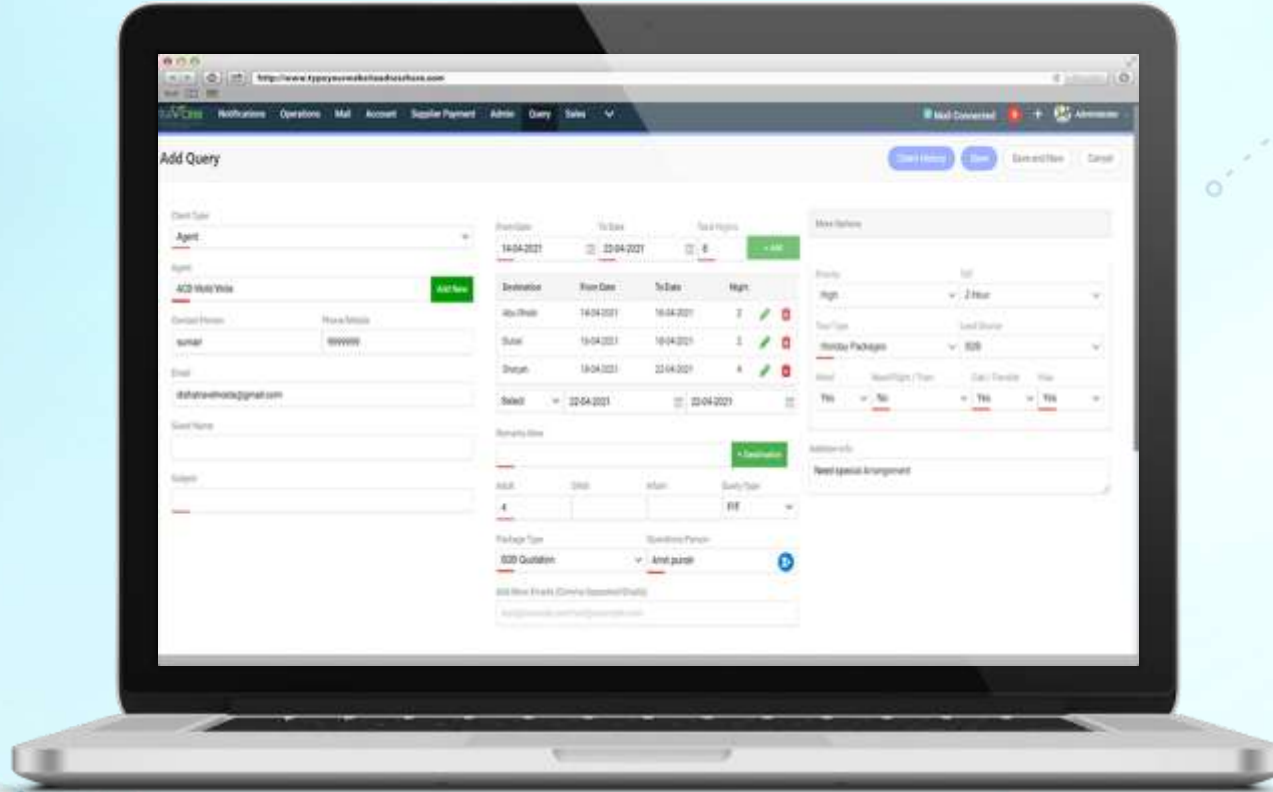
## Dashboard

- ⚙ Monthly/Today's Query Summary
- ⚙ To Do List: Add/Assign tasks, Set priority
- ⚙ Destination information: Top Destination wise Chart
- ⚙ Status wise Query Report
- ⚙ Month wise Yearly Query Status
- ⚙ Monthly Sales and Gross Margin Data
- ⚙ List of Top 5 FTOs
- ⚙ Alert: Query TAT and Follow-ups



## FTO/Corporate Management

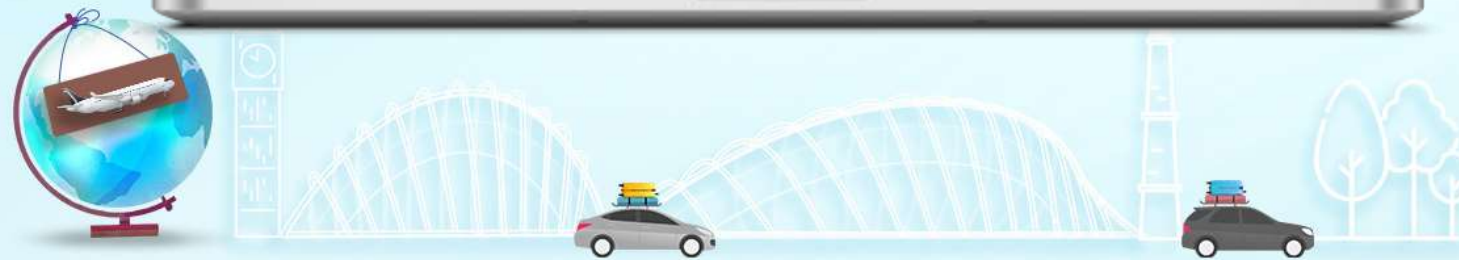
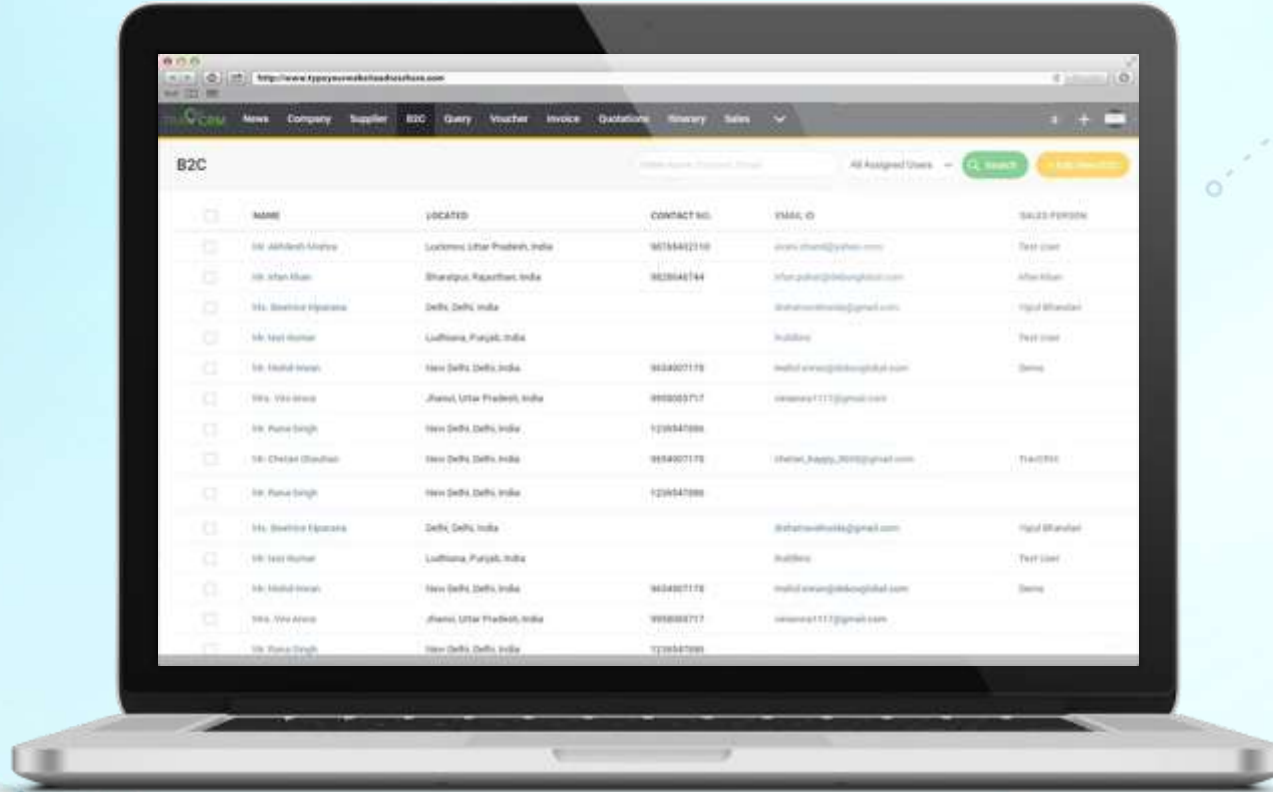
- ⚙ Ability to add FTO/Corporate
- ⚙ Ability to edit / delete existing FTO/Corporate
- ⚙ Ability to define Agent/Corporate Category
- ⚙ Ability to define Multiple Contact Details, Address, Bank Account information etc.
- ⚙ Ability to upload business agreements specially for Corporate





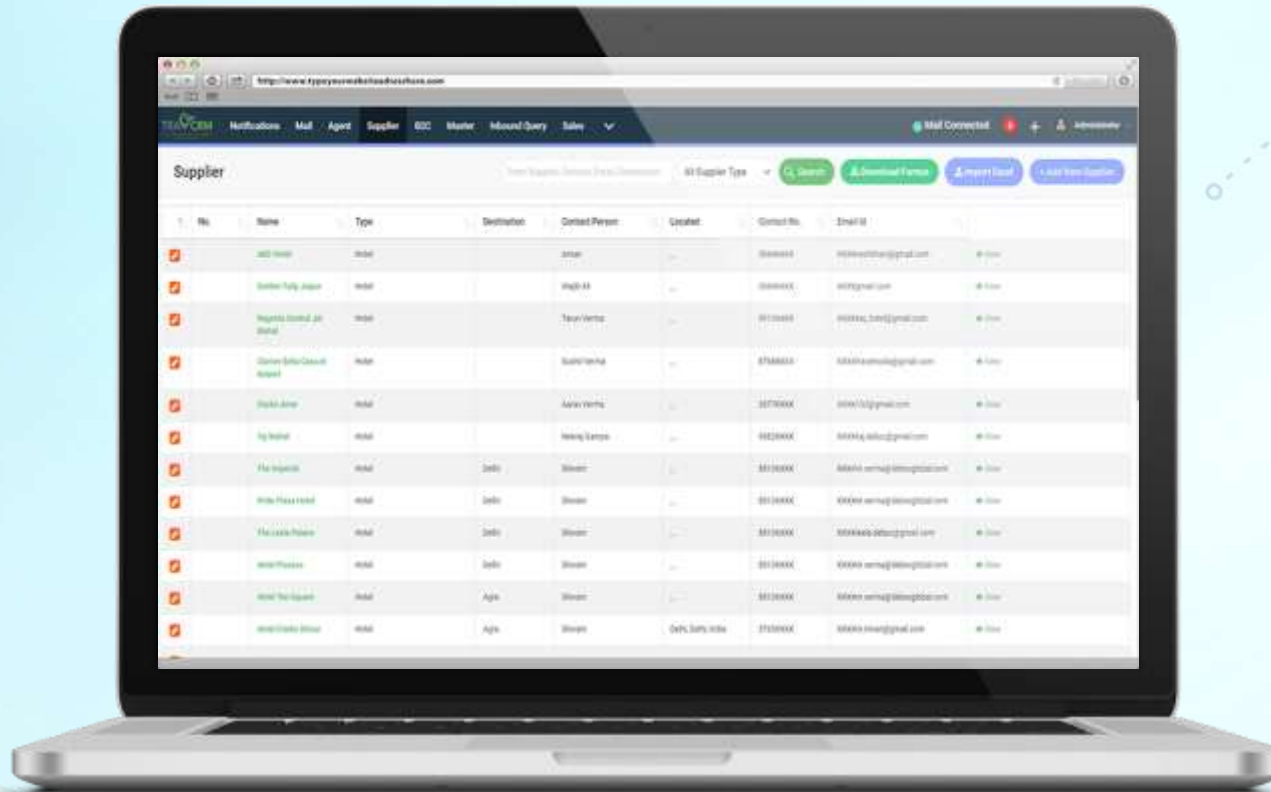
## B2C Management

- ⚙ Ability to Add New B2C Contact
- ⚙ Ability to edit / delete existing B2C
- ⚙ Ability to define Multiple Contact Details, Address, Bank Account information etc.
- ⚙ Ability to enter social media links e.g. Facebook, Twitter and LinkedIn



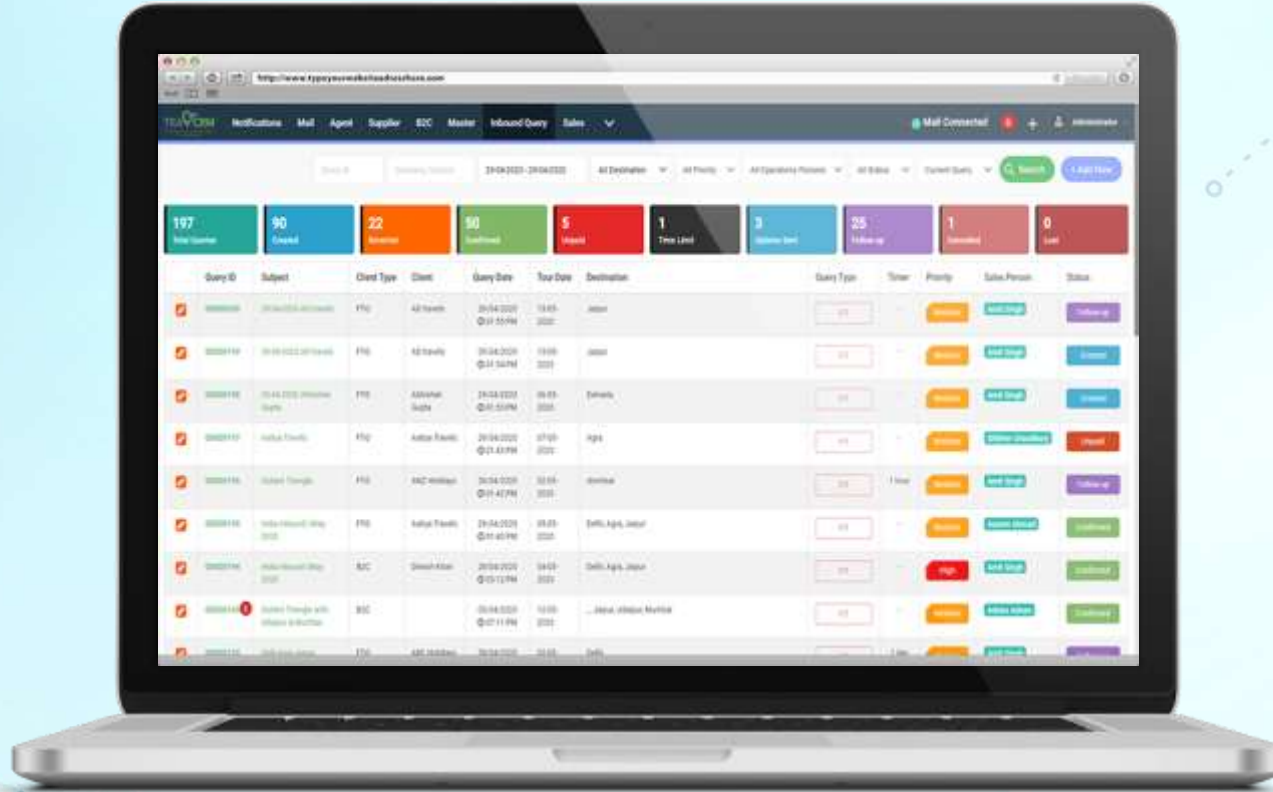
## Supplier Management

- ⚙ Ability to add Supplier
- ⚙ Ability to edit / delete existing Supplier
- ⚙ Ability to add multiple type Suppliers e.g. Hotelier, Sightseeing and Transporter
- ⚙ Ability to define Multiple Contact Details and Address, Bank Account information etc
- ⚙ Ability to upload Business Agreement



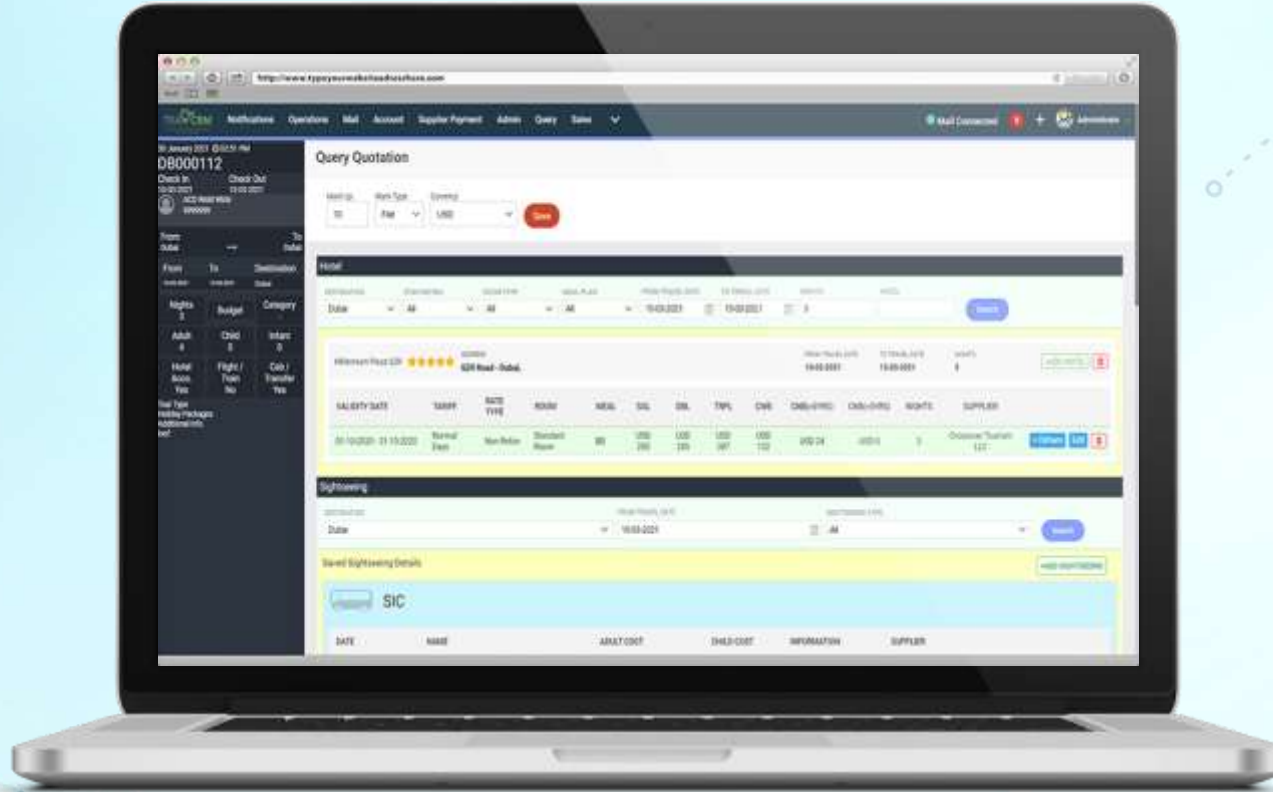
## Query Tracker

- ⚙️ Online Tracking of All queries
- ⚙️ Auto Query ID Generated Query id
- ⚙️ Auto Email Notification for better monitoring
- ⚙️ Query can be assigned to destination Expert
- ⚙️ Define priority High, Medium and Low of each query
- ⚙️ TAT (Turn around time) can be defined against each query



## Quotation Builder

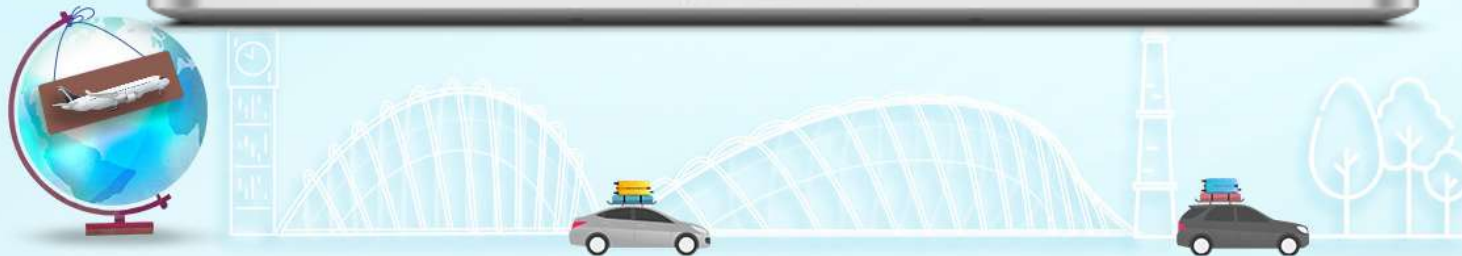
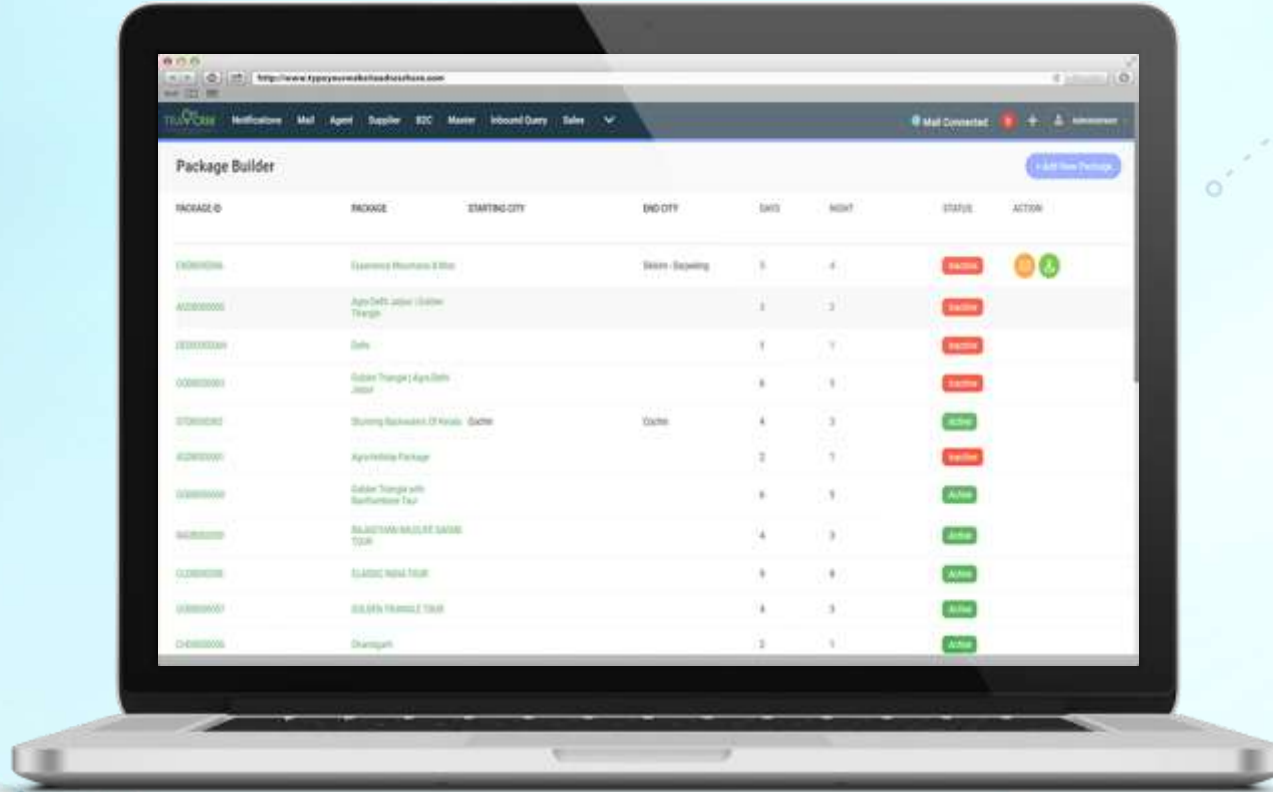
- ⚙️ Auto creation of day wise itinerary
- ⚙️ Need option to add services such a Hotel, Activities, Entrance, Guide, Travel Mode etc.
- ⚙️ Add option to Enroute Activity
- ⚙️ Making arrangement of Early Arrivals
- ⚙️ Auto Suggest itinerary Titles and Description
- ⚙️ Option to define Markup and Service Tax





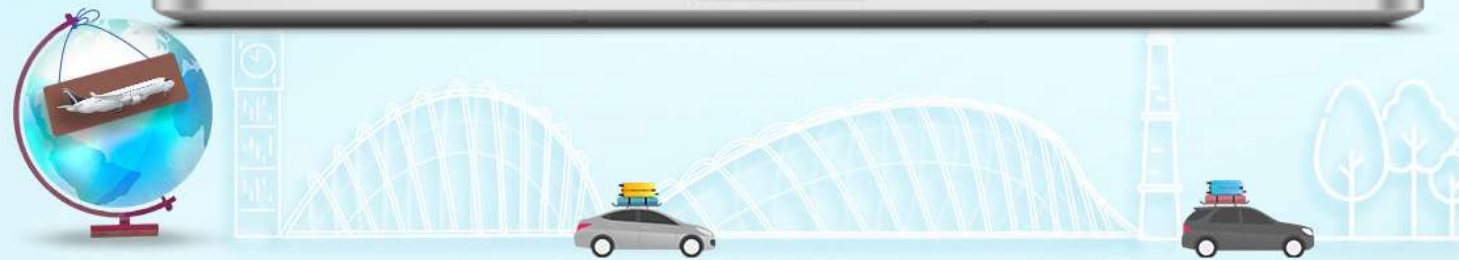
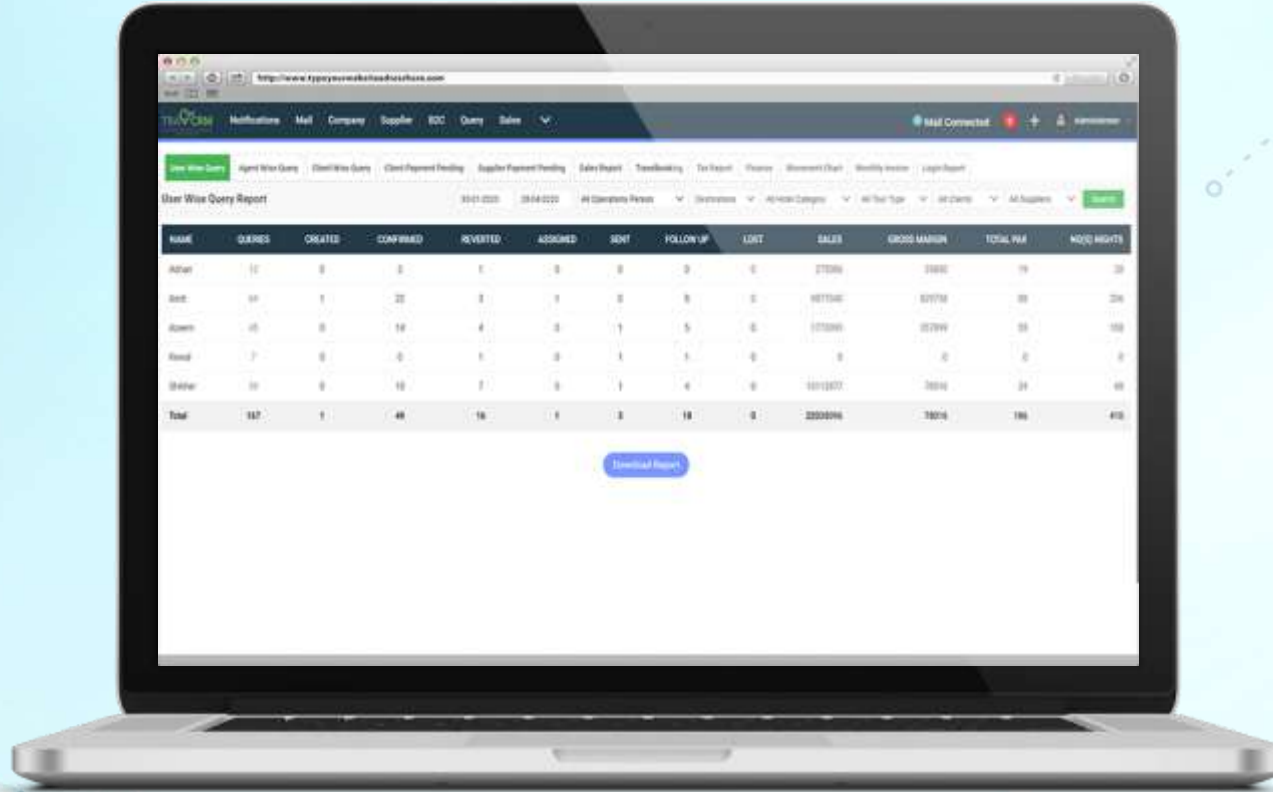
## Package Builder

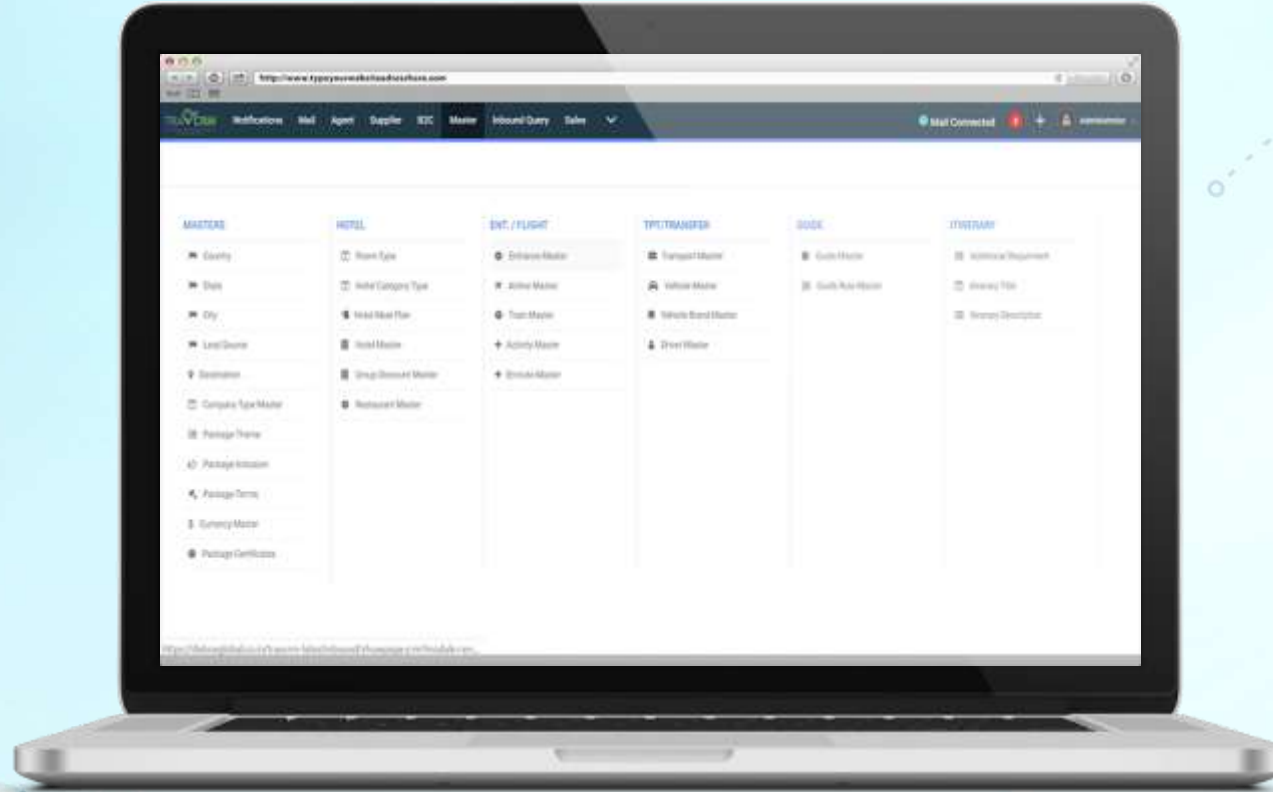
- ⚙ Ability to Create Multi Destination Packages
- ⚙ Ability to Create Detailed itinerary
- ⚙ Ability to Enter Hotel, Sightseeing and Transfer information
- ⚙ Ability to Enter Pricing in any Currency
- ⚙ Option to upload Multiple Images
- ⚙ Enter Hotel, Sightseeing and Transfer information



## Reports

- ⚙ Description wise Report
- ⚙ Quotation Reports
- ⚙ Customer Report
- ⚙ Client Pending Payment Report





## Master

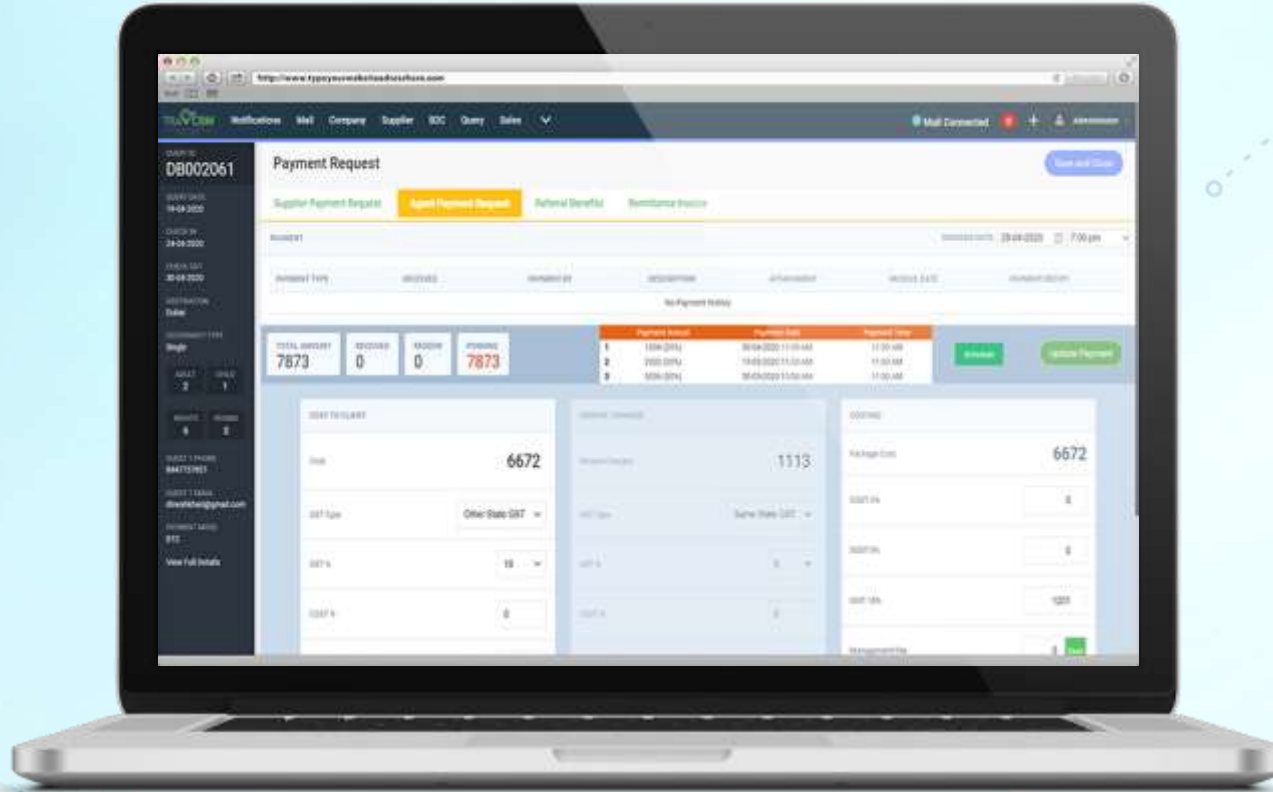
- ⚙️ Option to upload complete hotel information with rate sheet
- ⚙️ Option to upload Transportation Cost
- ⚙️ Option to upload complete information of Entrance with ticket cost
- ⚙️ Option to upload complete information of Activities with ticket cost
- ⚙️ Option to upload complete information guide charge
- ⚙️ Option to create Flight master





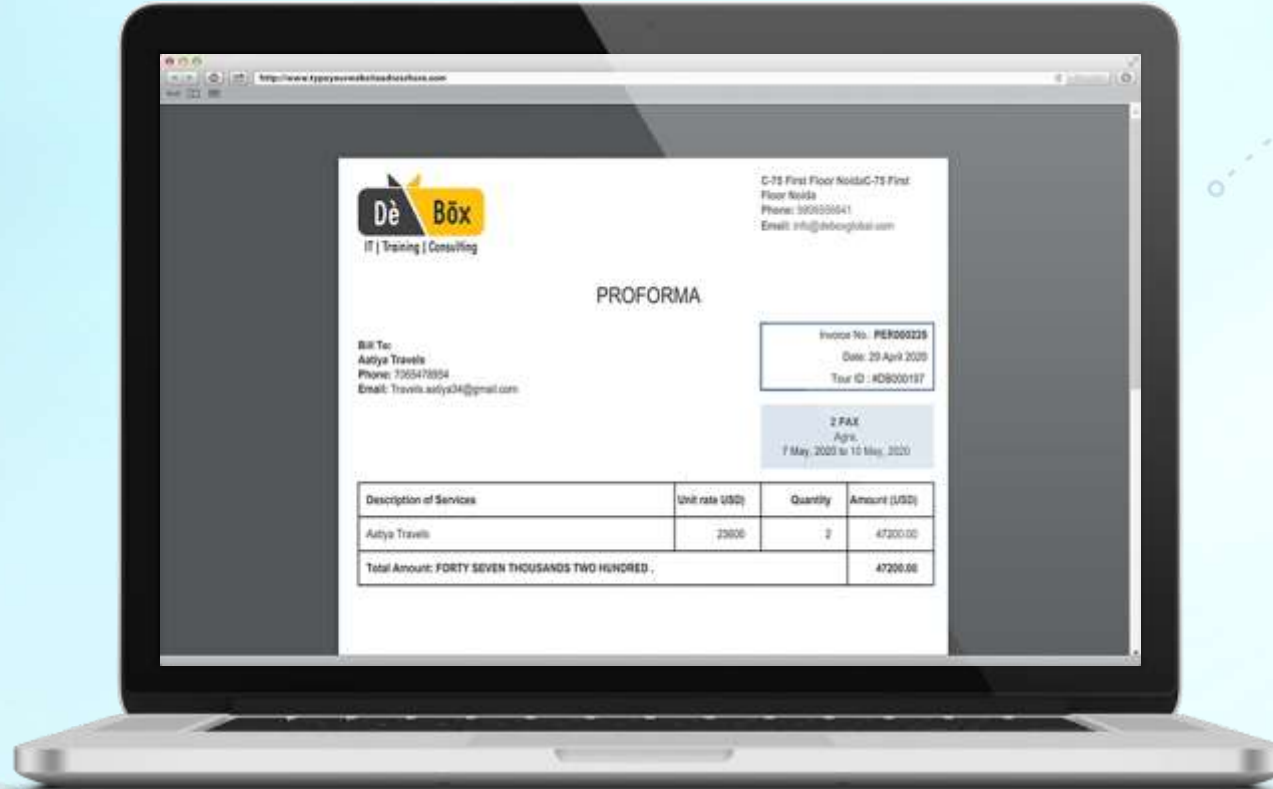
## Payment Request

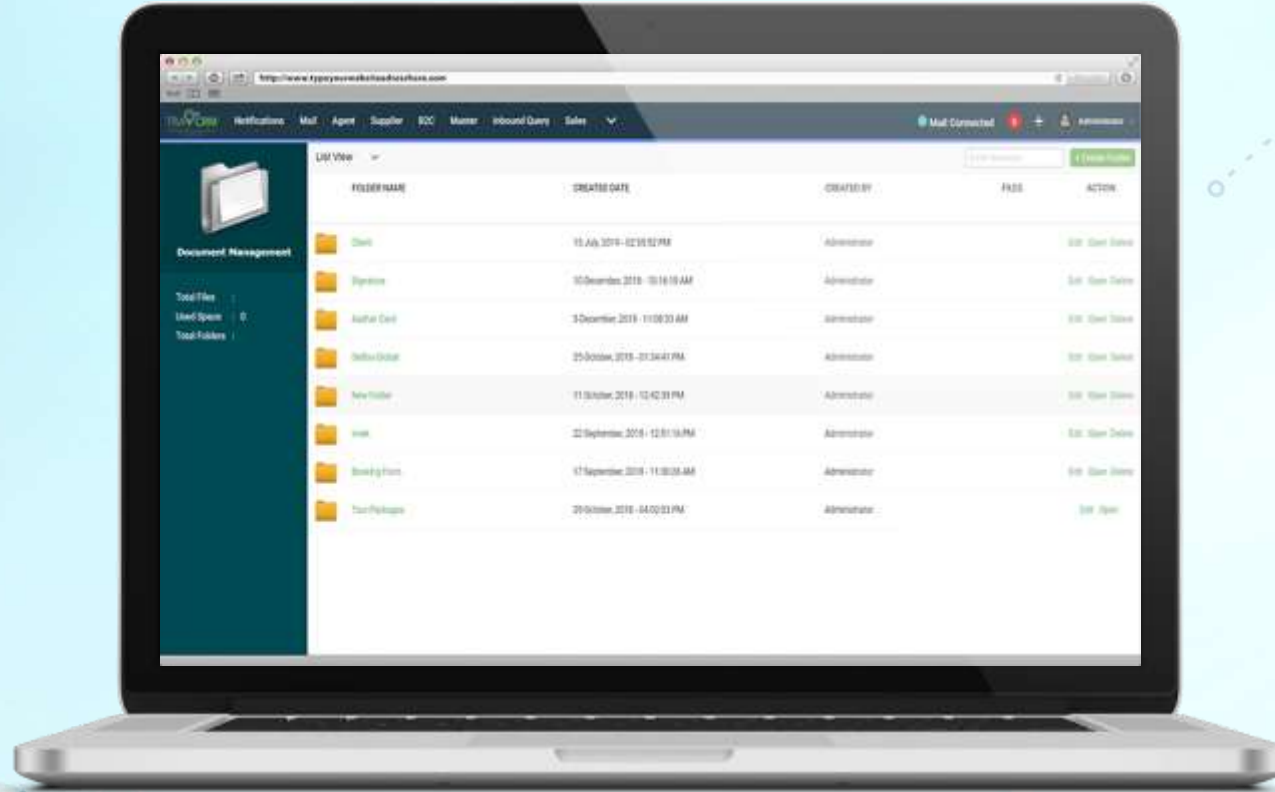
- ⚙ Supplier Payment Requisition generation
- ⚙ Payment Reminder for supplier and clients
- ⚙ Payment Type Full Payment | Partial Payment | On Credit
- ⚙ Supplier wise Payment updation with attachment
- ⚙ Cost to Client and Cost to Company Data
- ⚙ Payment schedule with multiple combination
- ⚙ Auto Payment Receipt



## Invoice Generation

- ⚙️ Performa & Tax Invoice Generation
- ⚙️ Different Types of Taxes can be Defined
- ⚙️ Auto Capturing of Booking Details
- ⚙️ Corporate Invoice Payment Tracking
- ⚙️ Print | Email | Download Options Available





## Document Management

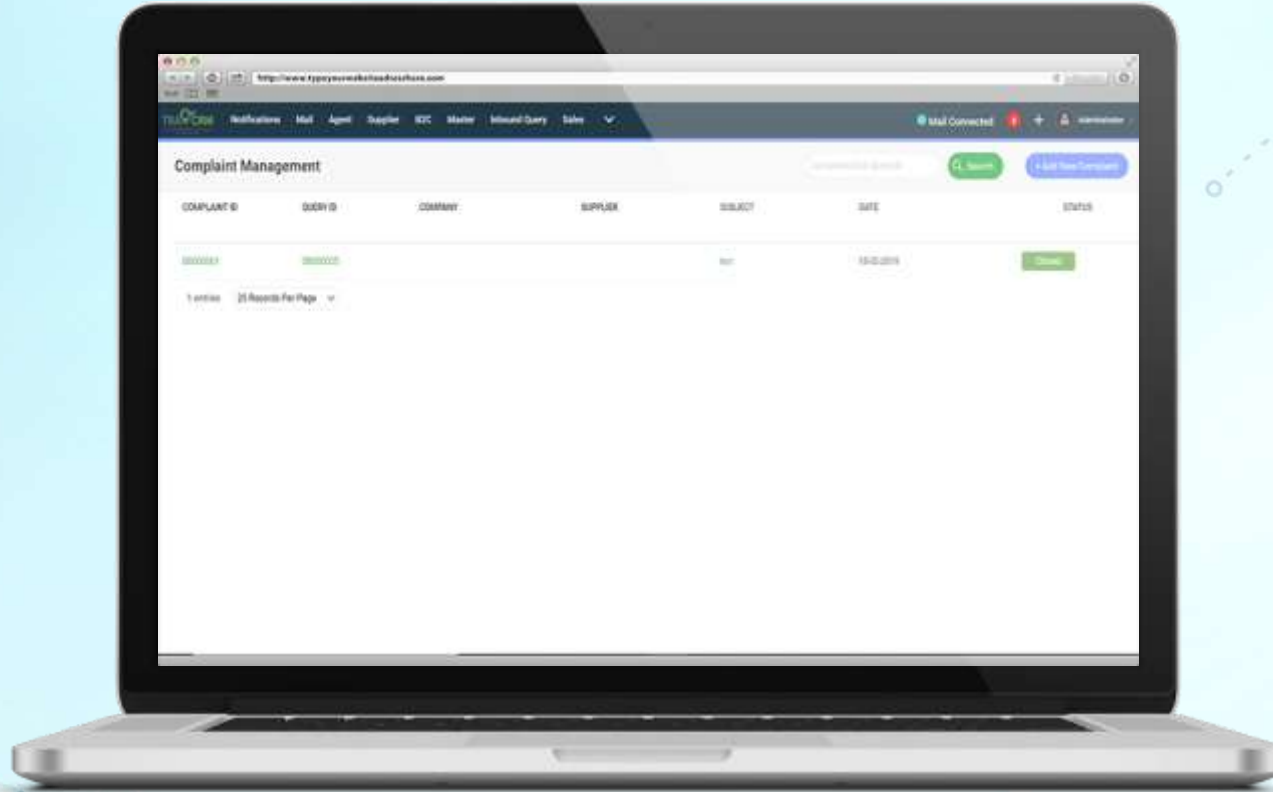
- ⚙️ Easy and Quick Document Retrieval
- ⚙️ Various type of document can be uploaded
- ⚙️ EMailer, Templates, Brochures can be stored in repository
- ⚙️ No more Email Search to find any document
- ⚙️ Any information can View/Download and Send
- ⚙️ Document can be attachment with query





## Complaint Management

- ⚙️ User can be lodge any complaint, highlighted by Agent / Client
- ⚙️ Option to change Complain Status
- ⚙️ Remarks Column is available for further Analysis
- ⚙️ Based on services, Supplier rating can be define





*Thank You*

+91-9 910 910 910 | [INFO@DEBOXGLOBAL.COM](mailto:INFO@DEBOXGLOBAL.COM) | [WWW.DEBOXGLOBAL.COM](http://WWW.DEBOXGLOBAL.COM)

